

If you have forgotten your password, it can be reset online if you hold a debit card linked to your internet banking profile. After confirmation of your credentials, your password can be reset online.

Navigation to online password reset

This is the hnb.lk homepage	
Person Person Person Person	Click on ' <i>Forgot password</i> ' in your homepage. The next page will request your user ID.
Click on ' <i>Continue'</i> The next page will request your debit card details. Cetails The trans	User ID* 00000478
Debit Card Details	Back Continue
Enter Your Debit Card Details	Privacy Policy Terms Disclaimer
Name* ejr Card Number* ATM Pin*	Enter your debit card details correctly and click on ' <i>Continue</i> '. In the next page, you can set a new internet banking password. Make sure you follow the password policy as presented by the bank. Click on Continue.
1. Activast 4 characters in length. 2. Does not containe all or part of the Username. 3. Contain atleast 1 English lowercase characters [a through 2], 4. Activast one of these should be a special character For e.g. "#ISHIFT 3]". 5. Spaces are not allowed in the password. 6. Your new password cannot be the same as any of your previous 3 passwords(a).	After your recive the notifcation, you can login to ebanking with your newly set password.
Signon Password New Password*	5520] The password is changed successfully. 5