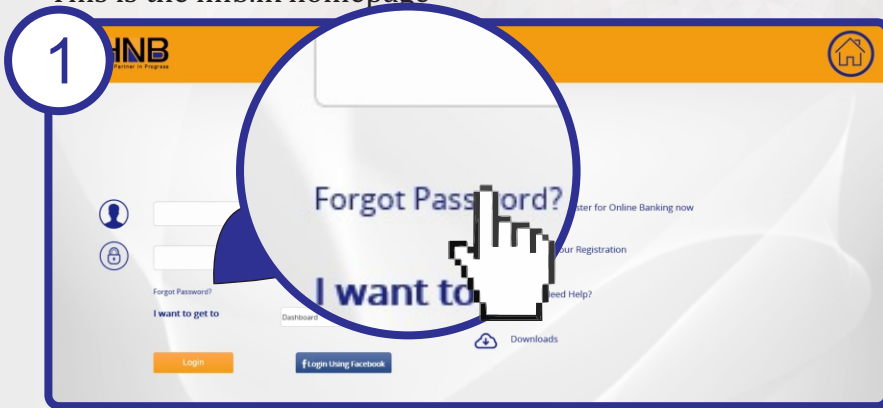




If you have forgotten your password, it can be reset online if you hold a debit card linked to your internet banking profile. After confirmation of your credentials, your password can be reset online.

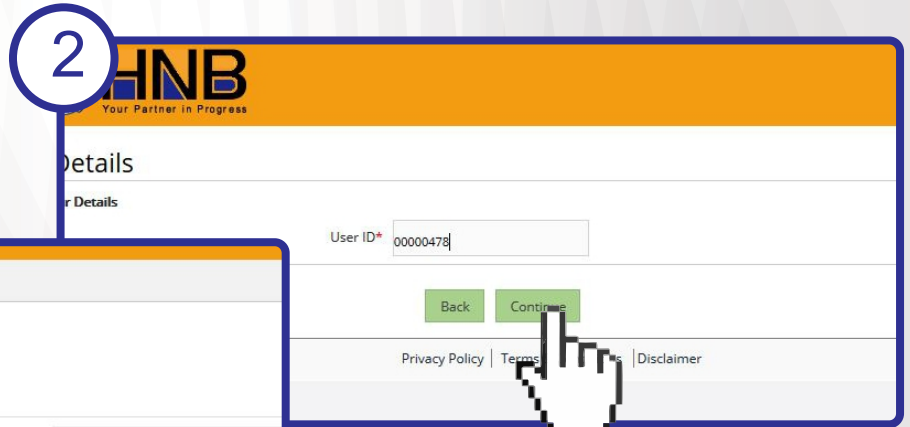
## Navigation to online password reset

This is the hnb.lk homepage

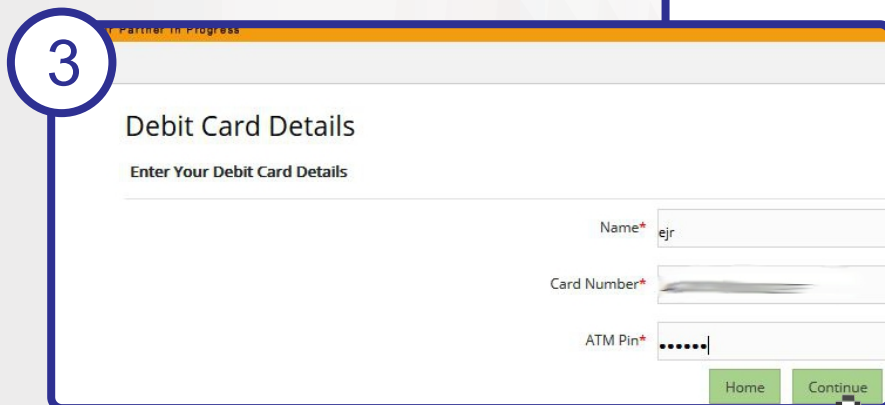


Click on 'Forgot password' in your homepage.

The next page will request your user ID.

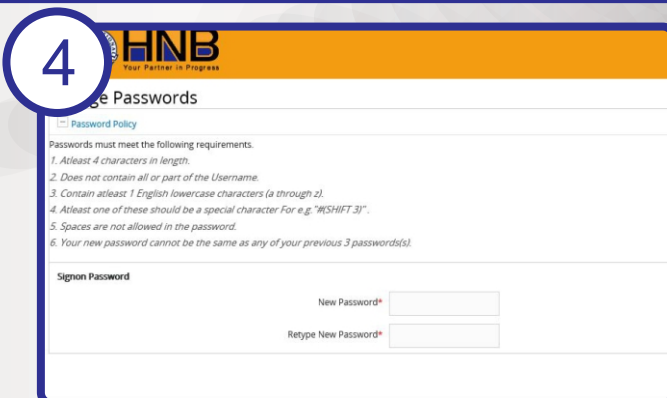


Click on 'Continue'  
The next page will request your debit card details.



Enter your debit card details correctly and click on 'Continue'.

In the next page, you can set a new internet banking password. Make sure you follow the password policy as presented by the bank. Click on Continue.



After your receive the notification, you can login to ebanking with your newly set password.

